



ST. CLOUD STATE
U N I V E R S I T Y

FROM BOOMERS TO GEN Z: Navigating Generational Diversity at Work

Course Description:

This session is designed to help professionals understand generational influences and apply inclusive communication and leadership strategies in the workplace. Ideal for all professionals in a multi-generational workplace setting.

Learning Objectives:

- Explain what generational cohorts are and how they are shaped by historical, cultural, and technological influences. Participants will gain a foundational understanding of how generations are defined and the key societal events that influence their values, behaviors, and workplace expectations.
- Describe how generational identity influences communication patterns and workplace interactions. Participants will explore how different generations tend to approach communication, including preferences for feedback, collaboration, and conflict resolution.
- Compare leadership expectations and team dynamics across generational lines. Participants will analyze how generational perspectives shape views on leadership, authority, and organizational culture, and how these differences can affect team cohesion.
- Apply inclusive communication and leadership strategies to foster generational collaboration. Participants will develop practical approaches to bridge generational gaps, reduce misunderstandings, and create a more inclusive and productive work environment.

Course Length: 2 Hours

Instructor: **Dr. Matt Vorell**

Individuals: **\$124.99**

Groups of 6 or more: **\$89.99 per person**

Click Here to Register Today!

Question? Contact **Professional and Continuing Education**

Phone: 320-308-6100

Email: Kassidi.Andres@stcloudstate.edu



pace

**PROFESSIONAL AND
CONTINUING EDUCATION**

A DIVISION OF ST. CLOUD STATE UNIVERSITY